

Pension Service Ratings 2020



Provider	Service Rating
Parmenion Capital Partners	Gold
Old Mutual Wealth	Gold
Transact	Gold
Royal London	Gold
VitalityInvest	Gold
Wealthtime	Gold
Standard Life (excluding Elevate or Parmenion)	Gold
Fidelity/FundsNetwork	Gold
LV=	Gold
Scottish Widows	Gold
True Potential	Gold
Prudential	Gold
Elevate	Gold
Canada Life (including Retirement Advantage)	Gold
AJ Bell	Gold
JUST (including Just Retirement and Partnership)	Gold
Nucleus Financial Group	Gold
Aegon (including Cofunds)	Silver
Aviva Life & Pensions	Silver

Please note:

Providers not listed above were either not rated because the feedback on their service did not meet the minimum required or we received an insufficient number of responses for the provider.