

# Platform Service Ratings 2020



Provider	Service Rating
Novia Financial	Gold
Transact	Gold
Wealthtime	Gold
Seven Investment Management (7IM)	Gold
Zurich	Gold
Parmenion Capital Partners	Gold
Old Mutual (WealthSelect or SelfSelect)	Gold
Elevate	Gold
Standard Life Wrap	Gold
FundsNetwork	Gold
True Potential	Gold
AJ Bell Investcentre	Gold
Nucleus Financial Group	Gold
James Hay Partnership (iplan or Wrap)	Silver
Aegon Retirement Choices (ARC)	Silver
Aviva	Silver

**Please note:**

Providers not listed above were either not rated because the feedback on their service did not meet the minimum required or we received an insufficient number of responses for the provider.