

DFM Service Ratings 2019



Provider	2019 Satisfaction score	2019 Service Rating	2018 Satisfaction score	2018 Service Rating
Smith & Williamson	84%	Gold	n/a	n/a
Cazenove Capital Management	83%	Gold	77%	Silver
LGT Vestra	82%	Gold	77%	Silver
Rathbone Investment Management	82%	Gold	80%	Gold
Brooks Macdonald	81%	Gold	82%	Gold
Investec Wealth & Investment Limited	80%	Gold	78%	Gold
Parmenion Capital Partners LLP	79%	Gold	82%	Gold
Quilter Cheviot	79%	Gold	76%	Silver
Brewin Dolphin	78%	Silver	78%	Gold
Charles Stanley	77%	Silver	n/a	n/a
Old Mutual Wealth	77%	Silver	79%	Gold
Octopus Investments	74%	Silver	73%	Silver
Canaccord Genuity Wealth Management	69%	Bronze	n/a	n/a
Seven Investment Management	67%	Bronze	n/a	n/a

Please note:

Providers not listed above were either not rated because the feedback on their service did not meet the minimum required or we received an insufficient number of responses for the provider.