



### 2017 DFM Service Ratings

Provider	2017 Satisfaction score	2017 Service Rating	2016 Satisfaction score	2016 Service Rating
Parmenion Capital Partners	81%	Gold	79%	Gold
Rathbone Investment Management	80%	Gold		Not rated
Investec Wealth & Investment Limited	79%	Gold	83%	Gold
Brooks Macdonald	78%	Gold	81%	Gold
Quilter Cheviot	76%	Silver	82%	Gold
Brewin Dolphin	71%	Silver	80%	Gold

**Please note:**

Providers not listed above were either not rated because the feedback on their service did not meet the minimum required or we received an insufficient number of responses for the provider.